



## Directive 03.2020

### Class B licenced Bookmakers

#### **Data and information on the installation of a backup server, computer support system, use and technical specifications of electronic equipment**

Directive No. 03.2020 is issued based on the provisions of article 32(3) of the Betting Law of 2019 37(I)/2019, as amended or replaced, (hereinafter referred to as the "Law") which provides that the applicant for a Class B bookmaker licence submits, in addition to his application, data and information concerning his obligation to install, in the territory of the Republic of Cyprus, a backup server, which will be connected in parallel with the main server and on which the data and information specified by the National Betting Authority (hereinafter referred to as the "Authority") will be stored, as well as data and information of its computer support system. The use and technical specifications of the electronic equipment, as well as any minimum time difference which may intervene when copying data from the main to the backup server shall be decided, and may be revised, by the Authority, whenever it considers it necessary, by issuing relevant Directives.

2. Based on the above, the Board of Directors of the Authority has decided that the application for a Class B bookmaker licence must be accompanied by the following:

1. Information of the physical storage location of the backup server (backup server) and presentation of a monthly invoice issued by the storage provider,
2. Agreement regarding the storage of the backup server, between the bookmaker and the storage service provider with reference to the measures taken for the refusal of access by unauthorized persons,
3. Agreement between the applicant company and the computerised system provider of the backup server, if applicable,
4. Agreement with a clearing house,
5. Data ensuring access to the Computerised Betting System of the bookmaker in real time to the Authority (via web portal),



6. Report of the proposed computerised system and its technical specifications, including the following:
  - 6.1. Name of the software owner,
  - 6.2. Name of the organization/company responsible for software testing,
  - 6.3. Record of all the system components and their credentials,
  - 6.4. Procedures, rules and parameters of online betting,
  - 6.5. Communication protocols, server or any other technical parameters of the system,
  - 6.6. System availability information (disaster recovery plan),
  - 6.7. Software information,
  - 6.8. Detailed description of the installation and functionality of the architecture of both the software and the system as a whole,
  - 6.9. Procedure for storing personal data of registered users/players,
7. In addition, the system must contain:
  - 7.1. Secure communication protocol, especially at the time the player registers, password change, login, betting, deposit and payment of the player,
  - 7.2. A file to record the entire betting activity of all registered players of the Class B licenced bookmaker,
  - 7.3. Backup file containing a copy of the betting activity of all registered players of the Class B licenced bookmaker.

3. It should be noted that. the bookmaker's application will be considered incomplete at the stage of evaluation, in the case of failing to submit the above information and documents.

4. This Directive repeals Directive 13/2016.

Ioanna Fiakkou  
Chairwoman

*\*In case of discrepancy between English and Greek version, the Greek version supersedes.*

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