



Directive 09.2020

Class A and B licenced Bookmakers

Obligation of Class A Bookmaker to retain betting slips

Directive No. 09.2020 is drafted based on the provisions of articles 53 and 61 of the Betting Law of 2019 37(I)/2019, as amended or replaced, (hereinafter referred to as the “Law”), which provides that a Class A licenced bookmaker is obligated to retain betting slips and any other information related to the provision of betting services, for a period of five (5) years and must not destroy them after this five (5)-years period has lapsed without the prior approval of the National Betting Authority (hereinafter referred to as the “Authority”). Further, a Class B licenced bookmaker must retain the account of each registered player for a period of at least five (5) years from the date of the last transaction and must not destroy any data relating to that account unless the period of five (5) years has elapsed and has obtain the prior approval of the Authority.

2. Therefore, the Authority clarifies that, if a Class A and B licenced bookmaker intends to destroy betting slips or data from the registered player accounts or any other information or data regarding the provision of betting services of which the five (5) year period has elapsed, they must file a request to the Authority, in order to be examined.

3. This Directive repeals Directive 23/2017.

Ioanna Fiakkou
Chairwoman

**In case of discrepancy between English and Greek version, the Greek version supersedes.*

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