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Directive 13/2016

Data and information on the installation of a backup server, computer support system, use and technical specifications of electronic equipment

According to section 11(b) of the Betting Law (hereinafter referred to as the “Law”), the National Betting Authority (hereinafter the «Authority») has the power to draft and issue Regulations and Directives for the best possible application of the Law. Directive No. 13/2016 is drawn up on the basis of the provisions of section 28(3) of the Law of 2012, as amended or replaced from time to time, according to which the applicants for a Class B bookmaker’s licence must additionally submit, together with their application, such data and information relating to their obligation to install a backup server in the territory of the Republic of Cyprus which will be connected in parallel with the central server and in which data and information to be specified by the Authority shall be stored in real-time, as well as data and information of their computer support system. The use and technical specifications of the electronic equipment are prescribed by the Authority and may be reviewed thereby whenever the Authority deems this to be proper.

2. The Authority has therefore decided that the application for the grant of a Class B bookmaker’s licence must be accompanied by the following:

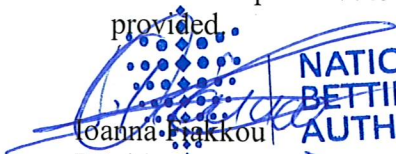
1. Information on the physical location of the backup server,
2. Agreement regarding the storage of the backup server, between the recipient and the provider of storage services, with reference to the measures taken for non-access by persons who are not competent,
3. Agreement between the applicant company and the Computer System provider of the backup server, if applicable,
4. Agreement with the clearing house,
5. Certificate of suitability of the computer system,
6. Details that ensure the provision of access to the computerized system of the recipient of bets in real time with the Authority (via web portal),
7. Report on the proposed computerized system and its technical specifications, which shall include the following:

- 7.1. Name of the software owner,
- 7.2. Name of the organization / company responsible for software testing,
- 7.3. Recording of all system factors along with their credentials,
- 7.4. Procedures, rules and parameters of online betting,
- 7.5. Communication protocols, server parameters or any other technical parameters of the system,
- 7.6. Information about the availability of the system (disaster recovery plan),
- 7.7. Information regarding the software,
- 7.8. Detailed description of the installation and functionality of the architecture of the software and of the system as a whole,
- 7.9. Procedure for the storage of personal data of registered users / players,
- 7.10. Ensuring access by permanent residents of the Republic, which also include the residents of the Republic from European or third countries who hold an ARC and IRE card, respectively.

8. In addition, the system must contain:

- 8.1. A secure communication protocol, particularly at the time of registration of the player, change of password, admission, betting, deposit and payment of the player,
- 8.2. A record that record the entire betting activity of the players of the Class B licensed bookmaker,
- 8.3. A backup file that contains a copy of the betting activity of the players of the Class B licensed bookmaker.

2. It should be noted that the application for the grant of a Class B bookmaker's licence will be deemed to be incomplete at the evaluation stage, in the event that the above information and documents are not provided.


Ioanna Frakkou
President

**NATIONAL
BETTING
AUTHORITY**

**in case of discrepancy between English and Greek versions, the Greek version supersedes*